



Pickering Rouge Canoe Club Refund Policy

- Registrations are only considered final when full payment is made.
- All cancellation/refund requests must be done in writing to the PRCC administrator and the respective Program Coordinator. All refund requests will take up to 2 weeks to process.
- Participants in any course/program which is cancelled due to not meeting minimum registration levels or for any other reason will be offered spaces in similar courses or refunds prorated based on the proportion of the course remaining.
- Refunds are not granted for inclement weather. Coaches/Program Coordinators will do their best to reschedule sessions in the current season.
- No refunds will be issued if a participant leaves a course/program due to disciplinary issues.
- Refunds on past account credits will be issued minus a \$50 administration fee.

PRCC	PROGRAM	DETAILS
Membership	Club/Paddling	If cancellation is done within the first 2 weeks of membership registration, then a refund is provided minus a \$50 administration fee. After the first 2 weeks of registration, cancellation will result in the equivalent of the following month being withheld (i.e., cancellation of membership on December 15 th , the amount prorated for up to and including January will be withheld.)
Sprint Paddling Program	Full Summer Bantam/ Development/High Performance Masters/Alumni/SPT	Participants of the full summer sprint program (U10, U12, U14, U16, U18, HP), will have the first 5 days of the start of the program to withdraw if a refund is to be issued less a \$50 administration fee. For programs that occur bi-weekly or weekly, cancellation can occur within the first 2 weeks with a full refund minus the \$50 administration fee. Cancellation requests that are done following the first 2 weeks will not be refunded.

PRCC	PROGRAM	DETAILS
Leadership in Training (LIT)	Two Week Programs	There is no refund available for the 2 week programs once the program has started. If cancellation is done 2 weeks before the start of the program, then a refund will be issued less a \$50 administration fee. If cancellation is done within less than 2 weeks to the start program, a refund will be issued for 50% of the program fee. Cancellation requests the Friday before the program starts will not qualify for a refund.
Summer Camps	1 week summer camp	There is no refund available once the camp has started. If cancellation is done at least 2 weeks before the start of the camp, then a refund will be issued less a \$50 administration fee. If cancellation is done within 2 weeks prior to the start of the camp, a refund will be issued less 50% of the camp fee. Cancellation the Friday before the camp starts will not qualify for a refund.